



Dear Lenny,

I am writing this letter in appreciation of your guidance and assistance with my speech and presentation skills for Lightspeed Virtual Training. This advanced on-line training is a vital piece to our company for teaching employees and franchises. You helped me to be more confident with my presentation and deliver it in a professional manner. Your guidance assisted me in pace, annunciation, body language, and over all confidence. I broke down each sentence and practiced my delivery using your notes. Thank you for the Mem-Cards, they have been very helpful. Our short training together exceeded my expectations and I will continue to improve and practice your instruction. I look forward to working with you again in the future.

Sincerely,

Jennifer Biondo

The Tan Company